Globally applicable licence conditions for tisco control4 driver software

1. Fundamental licensing procedure

The driver function is activated by a valid licence. The licence is linked to the MAC address of the main controller. That means, a driver functions only if it was activated exactly on that controller for which the licence was acquired. Of course, more instances of the driver can run on one controller. However, an individual licence must be acquired for every instance of the driver. You can do the activation both online and offline.

2. Support

Support is provided for the following Control4 versions:
All Control4 versions from 2.0 till the current version valid at the time of driver release (current up-to-date Control4 version as on Sept. 2010 is 2.0.2).

3. Online activation

Online activation is the preferred way of driver licensing. After acquiring the license, the licensee receives an activation key. The license driver, which is linked to the driver to be activated, connects automatically to the license service of tisco at the time of activation and enables the driver online if the license is valid. In contrast to offline activation, online activation has the following advantages:

(1) Possibility of sending the debug output directly to tisco for troubleshooting support
(2) Maintenance
(3) Full support in case of controller change

4. Offline activation

Offline activation is possible for installations which do not have internet connection or for which internet connection is not desired. The licensee receives the licence key and the required offline licence driver personally. Mixing offline and online licensing in projects with several drivers is not possible.

5. Maintenance

If the option "maintenance" is selected, the licensee has the right to install any newly released version of the driver with a provided valid activation key against an annual fee. This also applies for new Control4 versions for which the existing driver might not be compatible. This option is only available with online activation and can only be acquired along with the driver. A later acquisition of maintenance, especially when a new driver is going to be released, is not possible.

6. Controller change

If a license has been activated online, it is possible to transfer it to another controller in case of exchange. The license for the MAC address of the original controller is thereby deactivated and activated with one of the new controller.

In the case of an offline activation, this is not possible. The license for the new controller must be purchased. However, lower rates are offered for this.

The following applies in the event of the controller getting damaged when a license is offline activated: A valid RMA document is required certifying that the old controller, for which the original license has been issued, is so defective that it can no longer be used. Then a valid 90 day replacement key will be issued. When the exchanged controller is installed, the license will be transferred to it.

7. General

The license conditions described apply worldwide for the Control4 driver software developed by tisco GmbH.
The intellectual property rights of driver software and all copyrights are reserved to tisco GmbH. With the acquisition of a license the licensee acquires only the right of use of a driver.

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